

# Nathan Zukerman

Trans-man, Advocate for Accessibility, Promoter of User Stories

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## EXPERIENCE

### Booz Allen Hamilton — UX Designer

Washington, DC | Sep 2019 - Oct 2021

- Creating process and user flows, wireframes, journey maps and interaction models, resulting in low to high fidelity prototypes
- Designing within existing and creating new standards to contribute to the internal design system, best practices, and guidelines
- Advocating for the users through human centered design methods, including: discovery, research, ideation, whiteboard sessions, and user testing.
- Proactively offers recommendations and solutions by championing prioritization of design centered product enhancements grounded in research and analysis.

### BMW Group + SCADpro — UX Researcher

Savannah, GA | Sept 2018 - Nov 2018

- Directed an eight-person team to research how users interact with car interfaces, potentially incorporating autonomous technology in the future of BMW cars. Recommendations presented to the Board of BMW Munich Germany stakeholders.

### USAA — UX Intern

San Antonio, TX | Jun 2017 - Aug 2017

- Designed multiple icons for USAA's design language system library. Executed all icons to be approved for the official USAA's design library.
- Illustrated the future user journey and storyboard for USAA's new service, guiding users on how to file a claim. Influenced third-party business partners to put this journey immediately into production to launch app features.

## EDUCATION

### Savannah College of Art & Design *User Experience Design*

Savannah, GA | Aug 2019

Magna Cum Laude, Dean's List, Academic Scholarship, Portfolio Scholarship, Foundation Artwork Award

## COMPETENCY

Product Design  
Interaction Design  
Rapid Prototyping  
Design Research  
Web Design  
Visual Design  
Web Accessibility  
Mobile Design  
Motion Graphics  
Video Editing  
Sound Design  
Illustration

## TOOLS

Figma  
Sketch  
Illustrator  
Photoshop  
After Effects  
Indesign  
Invision  
Craft  
Principle  
Zeplin  
HTML/CSS  
Arduino